

International Health Insurance for Student

Insurance product information document

Product conceived by APRIL International Care France, Groupama Gan Vie, Solucia PJ and Chubb European Group SE. (company regulated by the French Insurance Code, registered with Companies House in Nanterre under number 450 327 374 La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie).



L'assurance en plus facile.

Product : Crystal Studies (Ref : Cs 2021)

This document presents a summary of the main benefits and exclusions of the product. It does not take into account your needs and specific requests. Please refer to the pre-contractual and contractual documents as the general conditions and member's guide to get comprehensive information. In particular, details on reimbursement levels are available in the benefits table.

What is this type of insurance?

Crystal Studies is a health insurance solution designed for school children and students aged less than 41 years, staying abroad for more than a month and less than a year for one of a following purpose: a travel, a language stay, an au pair or an internship as a part of their studies. This policy offers a personal liability (private capacity, internship and tenant's liability) as well as gives access to services listed below.



What is insured?

Benefit amounts are subject to upper limits which are indicated in the benefit table.

HEALTHCARE BENEFITS SYSTEMATICALLY INCLUDED:

✓ HOSPITALISATION

Medical and surgical
Outpatient consultations, treatments, analysis
Private room

✓ OUTPATIENT BENEFIT

Consultations and acts with general practitioners and specialists
Procedures carried out by nurses and physiotherapists (following a reported accident)
Pathology, diagnostic tests, X-rays and drugs

✓ OPTICAL (following a reported accident)

Prescribed glasses or contact lenses

✓ DENTAL

Emergency dental treatment
Dental prostheses (following a reported accident)

ASSISTANCE AND SERVICES SYSTEMATICALLY INCLUDED:

✓ REPATRIATION ASSISTANCE

OPTIONALS BENEFITS AND SERVICES:

FREE REIMBURSEMENT APP EASY CLAIM

LEGAL ASSISTANCE

PERSONAL ACCIDENT

LIABILITY PRIVATE CAPACITY, internships and tenant's liability

BAGGAGES INSURANCE

DELAYED DEPARTURE

Benefits preceded by a green check (✓) are systematically included in the policy according to the selected level of cover.



What is not insured?

- ✗ Any costs incurred for treatment or procedures prescribed outside the validity period of the policy.
- ✗ Pre-existing medical conditions.
- ✗ Any expenses not required medically.
- ✗ Non-prescribed medicines.
- ✗ Costs related to maternity.



Are there any restrictions on cover?

MAIN EXCLUSIONS

! Exclusions which apply to all cover:

Practice of dangerous sports (see general conditions), including an animal or practice of sport in a professional capacity.
Consequences of alcoholism or drunkenness on the part of the Insured.

! Medical expenses cover:

The consequences of any medical condition or infirmity which occurred prior to the date of signing the Application form.
Any non-necessary medical and surgical expenditure and the consequences thereof and/or not prescribed by a qualified Medical authority.

! Repatriation assistance cover:

The result of a voluntary disregard for regulations in the visited country, or the practice of activities not authorized by local authorities.
Ailments or benign injuries that can be treated on site and that do not prevent the Insured from continuing its travel.

! Personal liability (private capacity, internship and tenant's liability) cover:

Damage caused to objects or animals owned or kept by the Insured.

MAIN RESTRICTIONS:

! Apply to all cover:

Benefit amounts are subject to upper limits which indicated in the benefit table.

! Waiting period :

- 4 weeks for all Covid-19-related healthcare expenses or treatments in the USA and Mexico,
- 15 days if you are already abroad when subscribing the insurance policy. This Waiting period does not apply for renewed policies or in case of an accident,

Exhaustive lists of exclusions and restrictions are located in the General conditions.



Where am I covered?

- ✓ If a cover from the 1st euro has been selected, cover is acquired worldwide (See definitions et detail in the chapter - POLICY BENEFITS AND TERRITORIALITY of the General Conditions), outside my Country of nationality. Cover is acquired in my country of nationality for periods of less than 90 consecutive days between two stays in my country of destination.
- ✓ If EHIC top-up cover has been selected, cover applies during the stay abroad in the countries listed on the General Conditions. Cover is acquired in my Country of nationality if it belongs to this list and for periods of less than 90 consecutive days between two stays in my country of destination



What are my obligations?

Failure to fulfil these obligations may result in your insurance contract being rendered null and void or your cover being denied

When taking out the insurance

I must pay the premium on the due dates specified in the plan
 I must be under 41 years of age at the Effective date of the policy
 If I am over the age of 30, I must have signed the Health questionnaire.
 I must be a student (or Student equivalent) or schoolchild outside your Country of nationality for the purposes of travel, studies, language training, an au pair placement or internship.

During the life of the plan

I must provide all the documents and evidence required for the payment of benefits under the plan.
 I must inform APRIL International Care if there are any changes to my personal circumstances, status, home address or employment.
 I must notify APRIL International Care if I have cover from Social Security, a supplementary medical insurance scheme and/or any insurers.

When making a claim

Claims for reimbursement can be sent electronically or by post (please refer to the general conditions for details).
 Keep original medical bills for a period of 2 years.
 Contact APRIL International Care to obtain prior agreement if required in a particular situation or for a particular benefit.



When and how do I pay?

Premiums are payable in euros,
 • in full when taking out the insurance by cheque or payment card,
 • monthly by SEPA direct debit for a duration of 4 months and more.
 In case of an absolute impossibility to pay in euro, I can make a bank transfer on the APRIL International Care bank account.



When does the cover start and end?

Cover begins

On the date shown on the membership certificate subject to payment of the corresponding premium.

Cover comes to an end

- if I do not pay the premiums;
- if the plan is terminated by the insurer or by "l'Association des Assurés APRIL" on the annual renewal date;
- when I no longer meet the conditions of insurance;
- on the day on which my return permanently to my country of nationality;
- on the last day shown on the membership certificate.
- It is possible to waive the policy during a period of 14 days from the day of signature of the agreement.

Crystal Studies is a fixedterm contract. When it comes to an end, I can ask to renew it (3 times maximum) if no changes in my circumstances have occurred.



How do I cancel the contract?

- If my trip is cancelled, I must notify APRIL International before the effective date and return the originals of the membership certificate and where applicable the insurance card.
- After the first three months of cover, I can cut short my policy duration in case of an early and permanent return to my country of nationality by sending a registered letter with proof of receipt enclosing documented evidence of my return home. There will be no refund corresponding to the first three months of cover.

Crystal Studies is design by:

- **APRIL International Care France**, an insurance intermediary registered with ORIAS under number 07 008 000 and governed by the French Insurance Code.
- **Groupama Gan Vie** (Health/Death & Disability insurer), registered in Paris under number 340 427 616, 8-10 rue d'Astorg, 75383 Paris Cedex 8, FRANCE
- **CHUBB European Group SE** (Repatriation, Personal liability insurer, baggages and delayed departure),
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